Queries for RFP-47

1. Karandaaz wants 3-5 years of contract for the devices. What is the initial number of devices required? Please share total number of devices.

We have requested for a pricing of different numbers of devices as provided in the TCO format of the RfP. We will choose the exact numbers of BVS devices at the time of procurement based on the rate quoted in the RfP

1. In section 4, Start date for the project is 31st July 2018. What is the time for delivery of devices after the start date and issuance of PO.

The vendor needs to provide the timeline of delivery from issuance of PO. We would need the devices immediately after PO.

1. 376 National saving centers are mentioned, how Karandaaz plans the training. Will it be a centralized training or our team will have to travel for trainings?

The training of the branches will be managed by CDNS. The vendor will provide trainings at CDNS head office and 12 regional offices.

1. As per our understanding, the term ‘software’ used in the RFP document means OS and Demo biometric application and its SDK. Is there any other software development requirement. Please specify.

The word ‘Software’ means OS, demo biometric application, SDK and any other drivers necessary for the biometric device to be operational.

1. You have mentioned N/A for 2, and 3 year prices estimates. Does it mean that it’s Not Applicable and we only have to provide price basis of one year?

The devices are being procured in year 1 and therefore the only cost in year 2 and 3 will be operational.

1. You have not clearly mentioned the difference of Live & Non-Live devices; normally the USB device only capture live prints but it depends on hardware / Software. So please explain does Live means “Fake finger Detection “

Live device is a generally accepted term for biometrics which means the biometric device is able to detect if the finger is of an individual who is alive (has signs of life in the finger). It rules out fake and dead fingers to be able to be scanned by the BVS device.

1. We have partners with difference companies so can we quote difference options or we only have to Quote best suited model?

You can quote different options.