

RFP # 74 – Questions

Questions:

1. Kindly share the details of the current technology stack for the data portal.
Current technology platform is SAAS.
2. Do we need to also revamp the complete karandaaz website or this RFP is just for revamping/rebuilding the <https://karandaaz.com.pk/karandaazportal/> karandaaz portal part?
Only the Portal will be revamped.
3. Karandaaz Website is built with wordpress. Do you have any strict policy to use only licensed platform for data portal or you are open to use any open source platform like wordpress or similar for data portal as well?
We are open to suggestions from potential vendors.
4. Do you have any stats for number of users visiting the current data portal v1.0. These stats will help us proposing the hosting resource cost.
We are unable to provide these numbers.
5. What do you prefer for Data portal hosting? Any Specific hosting vendor choice or we can suggest?
We are open to suggestions from potential vendors.
6. Do you need a separate admin interface for admin user and other content editor's user roles? If yes, what user roles are you expecting and what should be permissions for them?
The current data portal doesn't have an admin account. However, Karandaaz is open to suggestions on data portal management from potential vendors. All measures should be rationalized and their benefits clearly stated.
7. Normal user will be able to register on data portal and can see dashboard with analytics graphs and data etc. Do you want any other pages on data portal other than searching, comparison and user dashboard? If yes, please provide any other pages or features you required on those pages?
We are open to suggestions from potential vendors.
8. Do you need all features of data portal in mobile apps or you need some limited features? If limited features are required, can you please sort out the list for us?
All features of the data portal on the website should be on the mobile app.
9. Is there any existing data ingestion tool? If so, please provide details. Furthermore, do you want to use the existing tool?
Data ingestion is done by downloading reports from websites in various formats such as PDF and Excel and extracting data from them.
10. Is there an existing BI platform being used by Karandaaz for generating the graphs which are available on the portal?
There is no bespoke platform being used by Karandaaz for generating graphs and charts.
11. Do you want to use the existing BI platform or the vendor can propose the platform?
We are open to suggestions from potential vendors.
12. Is there any preference for on-prem or cloud deployment?
Vendor can propose the platform keeping UI/UX and cost effectiveness in consideration.
13. Is the vendor required to quote the hardware and software license pricing?
Yes. Detailed and itemized pricing for all aspects of the portal should be included in the financial proposal

14. The RFP mentions source systems related to seven (7) categories – Demographics, National Economic Data, Financial Access and Infrastructure, SME Financing, Agriculture Finance, Branchless Banking & Telecommunication Statistics. Kindly provide details of the systems in the below table:

Source System	Brief Description	Database (e.g. Oracle, SQL Server etc.), flat file, API etc.	Structured or Unstructured	Data Volume	Growth Rate	Retention Period	On Prem/Cloud

All sources behind the 7 categories and sub-categories are given in the portal. The consultant is expected to review the data sources and the periodicity of their updates. The data is currently hosted on a SAAS platform.

15. Please confirm if there is any migration required for the existing data. If so, what is the data volume to be migrated? If yes, please also share details of the current data repository where the data is being stored.

The volume of data can be estimated through the 7 categories of data in the current portal. Data is hosted on a cloud using a SAAS platform.

16. Data migration section also refers to PDF documents and websites. Please elaborate on the requirements in terms of migration for the both.

All data currently in the portal needs to be migrated.

17. Please elaborate on the number of dashboards/reports to be built as part of the scope

Vendor can propose a solution.

18. Please specify the number of Karandaaz user who will be using the BI platform and Karandaaz portal

There is no upper limit on the number of users. The new portal is expected to attract maximum number of users.

19. As stated that mobile app is needed for the revamped portal. So the mobile app is already developed or we need to design it from the scratch?

Mobile app does not exist currently.

20. Which features of the revamped website need to be included in the mobile app? Please specify the scope of mobile app.

All features of the revamped website need to be included in the mobile app.

21. Are we going to use any current data portal's web services or all the mobile related services will be part of the revamped data portal's scope?

All mobile services will be part of the revamped portal.

22. Mobile app for both mobile platforms i.e. Android & iPhone is required, please specify?

Both platforms should be compatible.

23. Scope includes a Mobile app only or Karandaaz wants app for tablets/iPad too?

Scope should include tablets and iPad.

24. Do the current data portal website included any 3rd party integration to be included in the mobile app?

Questions is unclear.

25. Does the Karandaaz team have some examples (global or local) of what it considers as a best practice in available data portals? Can be other than for financial sector.
Please refer to RFP for guidelines.
26. Who is the current vendor providing services? If this cannot be divulged, can we at least be provided a sanitized version of the existing SLA?
The current vendor cannot be disclosed. The sanitized version of the SLA is in the appendix of the RFP
27. Our understanding is that the final product will be stand-alone and be operated and maintained under a separate SLA?
That is correct.
28. Will the 2 year SLA costing be part of the overall cost submitted for the proposal?
Yes. The 2 year SLA cost should be covered in the financial proposal.
29. Partner qualification criteria does not include experience in branding and in developing data strategies. Is this intentional?
Any such experience will be a bonus.
30. Is there a list of features/modules finalized for the website.
Vendor is expected to propose in the technical proposal.
31. Is a site map available
This is a SAAS platform. Site map is not available.
32. Can we see a test account on your current portal.
Karandaaz cannot fulfill this request.
33. Are there any preferences re the development platform of the portal
Please refer to RFP for guidance.
34. What is the maximum number of users anticipated to log in at any given time
There is should be no limit on the number of users who can log in at any given time.
35. 1. Please provide information about the current state of systems – application details, database, source of data, hosting information, etc. so that we have a better idea of the point of departure.
The data portal is hosted on a SAAS platform using cloud technology. Refer to RFP for more details and guidance.
2. The scope of the project is not small and will affect cost and schedule - uplift the app, tools for graphs, hosting, mobile app, etc. Can you provide clarity around the scope?
The scope of the portal is given in the RFP.
3. No mention of cybersecurity in the RFP. Presume this is required; this will affect cost.
No such requirement is stated in the RFP, however, having such measures will be a bonus.
4. Data ingestion is mentioned in the RFP. Is the bidder supposed to manage this on an ongoing basis?
That is correct.
5. What is your timeline to get this done?

Vendor can propose timelines.

6. Can we deliver the solution in phases (Agile methodology) or big-bang (Waterfall)? We prefer the former

Vendor can propose a solution.